What’s inside:

1x Security Shuttle
1x Power Adapter
1x Ethernet Cable
1x 16GB USB Thumbdrive

2x Wi-Fi Cameras
2x Power Adapters
2x Extension Cables
16x Mounting Accessories

1x External Siren
6x Mounting Accessories
1x Double-Sided Tape

2x Door + Window Sensors
4x Double-Sided Tapes
2x Batteries (CR123A)

1x Infrared Motion Sensor
1x Double-Sided Tape
1x Battery (CR123A)

2x Keychain Remote
1x Double-Sided Tape
1x Battery (CR123A)

Broadband internet connection, iOS or Android phone and home router required.
步驟一：組合硬體裝置
在距離路由器 1–10 呎 (30–300 公分 ) 處取出所有硬體裝置
• 將隨附的乙太網路線連接安全主機與 DHCP ( 主機動態配置 IP ) 路由器
• 將安全主機與 Wi-Fi 監視器連接到電源轉接頭並插電
• 將門窗感應器裝上電池

步驟二：設定智慧手機
手機若是進入休眠會干擾設定過程。請在開始註冊裝置前將此自動鎖定的功能關掉。您可以在系統安裝完畢後再開啓此功能。

下一步：
• 連接智慧手機至家中 Wi-Fi 無線網路
• 從 App Store 或是 Google Play 下載 Home8 app
• 跟著螢幕上的指示，設定您的帳戶
步驟三：裝設裝置

在裝設感應器之前，請檢查感應器是否在安全主機的訊號溝通範圍內

- 將感應器移至您要使用的房間
- 打開每一個裝置的電池盒蓋

如果接到警示通知您的裝置已經進入系統，表示該裝置已經在無線網路範圍內
將電池蓋蓋上，使用隨附的螺絲或是雙面膠來裝設裝置

裝設監視器之前

- 將監視器拿到您要使用的房間並插上電
- 等待監視器建立連線
如果看到影像，將監視器放置好，即可使用
Can I save the video(s) recorded on the flash drive to my PC?

Yes! You can take the USB flash drive from the Security Shuttle and plug it directly to your PC and access the recorded video. (Remember to plug the USB flash drive back into the Security Shuttle when finished.)

How do I retrieve my Home8 Mobile App password?

While we cannot email you the existing account password, you may request for a new password by going to the Home8 App login page, and tap the “Forgot password?” link and then go through the steps to request a randomly generated password to be sent to your registered email. (Password can be changed by tapping on the Sidebar Menu button on the app Main Menu, and then tap “My Profile”)

How can I be certain other people are not stealing my identity on the cloud?

We take your security seriously. There are two levels of security steps we provide to ensure your data are secured. First, it is required all users to go through an authentication process with encrypted transmission during sign-in. Secondly, after the authentication process, everything is encrypted via the internet; Home8 App uses bank-level AES data encryption.

How can I be sure unauthorized people are unable to look at my videos on the cloud?

With your privacy in mind, we store your videos locally. Event-triggered video recordings are stored on your local flash drive plugged in your Security Shuttle USB port, and for the live video clips manually recorded, they are stored on your smart device.

How many locations can I manage from my Home8 App?

Home8 App is built to support multi-location management. You can manage as many locations as you would like, and we do not place a limit on the number of Home8 Systems you can purchase.
If I lose my smartphone, what should I do?

We recommend you to change your password as soon as possible by using any of the following methods to sign in to your account to make the change to the password:
- Use a smart device with Home8 App installed.
- Visit https://web.home8systems.com on a web browser.
Alternatively, you may also contact us to disable your account for you.

Is there a place I can view the user manual online?

Yes, visit www.home8systems.com, and then access user manuals.

What are the requirements prior to purchasing an Home8 System?

Because Home8 System is a fully IoT interactive system, it will require the following:
- Broadband Internet connection (dial-up connections are not supported)
- Internet Router with an available LAN port.
- Smartphone with a Data Plan (for using the App features such as push notification, and video streaming)

What can I do if a camera is offline?

If a camera is showing as “offline”, try power cycle on the camera first and wait approximately two minutes, if the offline situation persists, try moving the camera closer to the Security Shuttle and power cycle the device again. After tried the methods above, if the offline status is still not resolved, please contact our Technical Support for further troubleshooting assistance.

What can I do if my system is offline?

First, try checking your internet connection, if the connection is working properly, then unplug the network cable from your Security Shuttle for 10 seconds, and then reconnect it. If the Security Shuttle is still offline after 5 minutes, please contact our Technical Support for further troubleshooting assistance.
Troubleshooting Tips

Are your devices listed in your app?
If you’re having trouble installing your devices, see if they’re listed in your Home8 app:
• Navigate to ☰ > Device Management to see if all your devices are listed
• Tap + next to the device category and follow the on-screen instructions to add any missing devices

Are your devices communicating with Security Shuttle?
• If your devices don’t connect to Security Shuttle, they might be too far away. Take them to a location that’s closer to Security Shuttle and try again.
• If they do connect, you’ll know the range of your device and where to install a range extender.
• Alternatively, you can move Security Shuttle closer to your device.
• If your devices still don’t communicate with Security Shuttle, even when they’re in the same room, navigate to ☰ > Device Management > + on the Home8 app to add your devices again.

Do you need to reset your camera?
If your camera isn’t communicating with Security Shuttle, your app may ask you to reset your camera.
• Push and hold the reset button locate on the backside of the camera over 5 seconds
• Return to the app and follow the onscreen instructions

Need help installing your Home8 system?
http://www.home8alarm.com/download/
Support-global@home8systems.com